



PLEASE READ NEW SHOP GUIDELINES CAREFULLY BEFORE YOUR APPOINTMENT SO YOU ARE CLEAR ON OUR NEW MEASURES WITHIN THE SHOP. THESE ARE TO ENSURE EVERYBODY'S SAFETY AND TO MAKE SURE OUR SERVICES ARE CARRIED OUT WITH THE HIGHEST LEVELS OF CLEANLINESS AND HYGIENE. THE MANAGEMENT AND STAFF WOULD LIKE TO THANK YOU IN ADVANCE FOR YOUR PATRONAGE AND PATIENCE WITH THE NEW SHOP RULES AS WE RETURN TO WORK IN THE WAKE OF THE COVID-19 CRISIS.

WE WOULD ASK YOU TO BE MINDFUL OF THE VARYING LEVELS OF ISOLATION ADHERED TO DURING THE LOCKDOWN PERIOD AND THAT MANY CLIENTS MAY BE HIGHLY ANXIOUS OF ENTERING SUCH A PUBLIC SPACE. WE ARE ENDEAVOURING TO MAINTAIN THE SAME POSITIVE, INCLUSIVE SPACE AS ALWAYS AND THIS WILL REQUIRE EVERYONE'S TOLERANCE AND UNDERSTANDING.

*PLEASE WAIT OUTSIDE THE SHOP TO BE CALLED IN FOR YOUR APPOINTMENT.

*PLEASE COME IN ALONE (NO FRIENDS, PARTNERS OR PETS).

*PLEASE COME IN WITH CLEAN HAIR.

*IF YOU ARE ACCOMPANYING A MINOR PLEASE BE AWARE OF SOCIAL DISTANCING GUIDELINES IN REGARDS TO OTHER CLIENTS WITHIN THE SHOP.

*ONCE INSIDE PLEASE SANITISE YOUR HANDS WITH HAND SANITISER PROVIDED AND YOU WILL BE SHOWN TO YOUR SEAT.

*TOILETS ARE FOR STAFF USE ONLY (WITH THE EXCEPTION OF ANY CLIENTS THAT ARE PREGNANT OR SUFFER WITH AN IBD OR ANY SIMILAR CONDITIONS. PLEASE MAKE STAFF MEMBERS AWARE OF THIS SO THEY CAN ACCOMMODATE YOU WITH THE APPROPRIATE AMOUNT OF DISCRETION).

*ALL CLIENTS MUST WEAR A MASK DURING THEIR SERVICE. IF YOU DO NOT HAVE

ONE, ONE WILL BE PROVIDED FOR A SMALL FEE. WE WILL ALSO BE USING SINGLE USE DISPOSABLE GOWNS FOR THE FORESEEABLE FUTURE AND ALL STAFF WILL BE WEARING REQUIRED PPE AT ALL TIMES. IF YOU WISH TO KNOW WHAT THESE MEASURES ARE FOR YOUR PEACE OF MIND PLEASE FEEL FREE TO ASK ANY MEMBER OF STAFF.

*ALL BEARD, SHAVE AND BLOWDRYING SERVICES ARE UNFORTUNATELY NOT AVAILABLE UNTIL FURTHER NOTICE SO PLEASE DO NOT ASK. THIS WILL BE ALTERED AT THE FIRST AVAILABLE OPPORTUNITY IN COMPLIANCE WITH INDUSTRY GUIDELINES.

*PLEASE BE ON TIME FOR YOUR APPOINTMENT. WE WILL BE ENFORCING A FIVE MINUTE WINDOW BUT ANY LATER AND YOUR APPOINTMENT MAY BE CANCELLED AND CHARGED. THIS NEW RULE IS TO ENSURE THE CORRECT AMOUNT OF TIME FOR YOUR SERVICE AND THE REQUIRED TIME TO CLEAN AND SANITISE PROPERLY BETWEEN CLIENTS.

*ALL STAFF MEMBERS NOW HAVE CARD FACILITIES IF YOU DO NOT WISH TO USE CASH. IF YOU DO PREFER CASH PLEASE BRING THE CORRECT CHANGE WITH YOU.

*IF YOU ARE FEELING UNWELL, OR SHOWING ANY SYMPTOMS OF THE COVID-19 VIRUS PLEASE DO NOT COME IN. IF YOU HAVE TESTED POSITIVE FOR COVID-19 PLEASE DO NOT BOOK/COME IN FOR THE REQUIRED TWO WEEKS. ALL CANCELLATIONS DUE TO ILLNESS WILL NOT BE CHARGED AS WE APPRECIATE YOUR HONESTY AND CARE FOR THE SHOP, OUR STAFF AND OTHER PATRONS. YOUR APPOINTMENT WILL BE RESCHEDULED AT OUR FIRST AVAILABILITY IN ACCORDANCE WITH CURRENT ISOLATION GUIDELINES.

IF YOU ARRIVE EXHIBITING ANY SYMPTOMS YOU WILL NOT BE ADMITTED INTO THE SHOP AND MAY BE CHARGED AS A CONSEQUENCE. WE ARE A PUBLIC SPACE AND CARE FOR EVERYONE ENTERING, AND ALL OUR STAFF ARE SELF-EMPLOYED SO ANY ILLNESS OR SHOP CLOSURE DUE TO THE TRANSMISSION OF COVID-19 AFFECTS ALL STAFF MEMBERS AND OUR FAMILIES DIRECTLY.

***IMPORTANT DISCLAIMER:** PLEASE BE AWARE THAT WHILST WE ARE TAKING EVERY STEP TO ENSURE THE HYGIENE AND SAFETY OF THE SHOP FOR BOTH YOU AS A CLIENT AND FOR OUR STAFF BY ENTERING THE SHOP YOU ARE FREELY ENTERING A PUBLIC ENVIRONMENT AND NEITHER THE BUSINESS OR OWNERS WILL BE HELD LIABLE. YOUR ADMITTANCE TO THE PREMISES IS AN ACKNOWLEDGEMENT THAT YOU ARE ENTERING AT YOUR OWN RISK.

BOOKING INFO:

*TRADITIONAL WALK-IN APPOINTMENTS NO LONGER AVAILABLE DUE TO NEW GUIDELINES. PLEASE CHECK OUR DAILY AVAILABILITY VIA THE BOOKSY APP (THE APP CAN BE DOWNLOADED FOR FREE ON THE APP STORE. SEARCH: BOOKSY).

*ALTERNATIVELY USE YOUR MOBILE AS AN INTERCOM SO WE CAN BOOK YOU IN MANUALLY IF YOU ARE DIRECTLY OUTSIDE AND DO NOT HAVE THE APP. THE SHOP LANDLINE IS 01173169455

*PLEASE EXCEPT OUR APOLOGIES FOR THE AWKWARDNESS. HOPEFULLY THIS IS JUST A TEMPORARY MEASURE TO ENSURE THE SAFETY OF OUR STAFF, CLIENTS ALREADY IN THE SHOP AND YOURSELF.

*THANK YOU FOR YOUR UNDERSTANDING AND PATIENCE